

Appendix K Public Services Correspondence

Appendices

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ONTARIO RANCH BUSINESS PARK PROJECT
Fire Services Questionnaire - Ontario Fire Department

1. Please confirm or correct the following information:

- The entire Ontario Ranch Business Park Specific Plan project site is in Ontario Fire Department's (OFD) service area.

- The two OFD fire stations closest to and that serve the project site are Station 2 and Station 3.

- The entire Project Area is within the existing first-in service area of Station 2.

2. Please provide the information requested below regarding the equipment (e.g., engines, fire trucks, EMT vehicles) and daily staffing for each of the stations noted, as well as any other station(s) not noted but pertinent.

Station	Location	Equipment	Daily Staffing
Station 2	544 W. Francis St. Ontario, CA 91762	1 Paramedic Engine 1 OES Type 1 Engine	4 Personnel (2 PMs)
Station 3	1408 E. Francis St. Ontario, CA 91761	1 Paramedic Engine 1 HazMat Unit	4 Personnel (2 PMs)
Other Station: (if relevant)			

Source: <https://www.ontarioca.gov/fire/operations/fire-stations>

3. What is OFD's response time goal (in minutes) for responding to emergency and non-emergency calls in the service area

OFD has a multitude of response benchmarks. Please see the chart below.

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Measure	OFD Benchmark	
	FIRE	EMS
Alarm Processing Time	1:30	1:30
Turnout Time	2:00 day 2:30 night	1:20 day 1:40 night
Travel Time	6:29	6:29
Total Response Time	9:59 day 10:29 night	9:19 day 9:39 night

4. What is OFD's current average response time (in minutes) for emergency and non-emergency calls?

We achieve our benchmarks with a 90% success rate

5. Are there any existing deficiencies (personnel, equipment) in the fire protection service currently provided to the Project Area?

Due to a lack of surrounding development, the Project Area is one of the few areas of the city where we struggle to achieve our benchmarks. Based on 2018-2019 data, our average total response time to the Project Area is 10 mins 32 Seconds.

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6. Please summarize any plans OFD has for fire service facilities or expanded capacity (personnel, equipment), if any, that would serve the Project Area.

Our 2020 Strategic plan will discuss the need for a future fire station in the Southwest region of the City of Ontario. This is due to the fact of the current extended response times to that general location as well as proposed future development.

6. Given the existing level of resources (stations, equipment, personnel), does OFD anticipate that it will have adequate resources to meet the additional demands that would be generated as a result of development that would be accommodated by the Ontario Ranch Business Park project?

OFD is a very well-staffed and supported Fire Department which currently responds to approximately 20,000 calls for service every year. The current proposed Project Area would most likely not create any deficiencies in our current response or staffing models.

If not, please summarize any additional resources that would be needed.

9. What are the primary sources of funding for OFD operations and improvements?

City of Ontario General Fund
Development Impact Fees
Fire Department Impact Fees
Fire Department plan check and permit fees

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10. Please provide any additional comments you wish to make regarding the Ontario Ranch Business Park Project

Other potential impacts that the project has is the need for circulating public water lines to service the project. The project will be required to meet current California Fire Code and California Building Code requirements for fire safety.

Responses Prepared By:

Paul Ehrman

Deputy Fire Chief

Name

Ontario Fire Department

Title

11/6/2019

Agency

Date

ONTARIO RANCH BUSINESS PARK PROJECT
Police Services Questionnaire – Ontario Police Department

- Please provide the information requested below regarding staffing for the police station serving the Ontario Ranch Business Park project site, as well as any other station(s) not noted but pertinent.

Station	Location	Daily Staffing	Total Staffing
Ontario Police Department Headquarters	2500 S. Archibald Ave. Ontario, CA 91761	Minimum 14 Patrol Officers per shift	289 Sworn Officers
Other stations? (if relevant)	N/A	N/A	N/A

<https://www.ontarioca.gov/police>

- What is Ontario Police Department's (OPD) response time goal (in minutes) for responding to emergency and non-emergency calls in the service area?

The goal of the Ontario Police Department is to provide the appropriate and adequate number of resources based on the nature of the call. Due to the uniqueness of each call, the departments strives for a quick and specific response rather than a response based solely on time.

- What is OPD's current average response time (in minutes) for emergency and non-emergency calls?

The average response time for emergency calls for service is approximately 4 minutes. Non-emergency calls may hold for one hour from time of call. All calls are prioritized and dispatched when the minimum number of officers are available to take the call.

- Are there any existing deficiencies (personnel, equipment) in the police protection service currently provided to the project site?

N/A

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Police Services Questionnaire – Ontario Police Department

5. What impact (if any) will additional development that would be accommodated by the Ontario Ranch Business Park Project have on OPD's ability to provide police protection service to the project site?

N/A

6. Given the existing level of resources (stations, equipment, personnel), does OPD anticipate that it will have adequate resources to meet the additional demands that would be generated as a result of development that would be accommodated by the Ontario Ranch Business Park Project?

Yes

If not, please summarize any additional resources that would be needed.

N/A

7. What are the primary sources of funding for OPD operations and improvements?

The Ontario Police Department's funding is budgeted and sustained through the city's general fund.

8. Please provide any additional comments you wish to make regarding the Ontario Ranch Business Park project.

No additional comments.

Response Prepared By:

Emily Hernandez

Police Officer

Name

Title

Ontario Police Department

10/31/2019

Agency

Date